

ORIGINAL

file in docket: APS
E-0134

4760



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid **Phone:** (602) 542-0848 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2004 - 32865 **Date:** 2/13/2004

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: **First:** Harold **Last:** Grabman

Account Name: Harold Grabman **Home** (000) 000-0000

Street: 502 E. Villa Theresa Dr. **Work:** (000) 000-0000

City: Phoenix **CBR:**

State: AZ **Zip:** 85022 **is:**

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a **Contact Phone:** n/a

Nature of Complaint:

Correspondence rec'd objecting to the rate increase proposed by Arizona Public Service.

Utilities' Response:

n/a

Investigator's Comments and Disposition:

2/13/04 Sent copy of complaint & letter to docket for filing in APS docket number #-01345A-03-0437

February 13, 2004

Harold Grabman
502 E. Villa Theresa Dr.
Phoenix, AZ 85022-1049

RE: ARIZONA PUBLIC SERVICE

Dear Mr. Grabman:

Arizona Corporation Commission
DOCKETED

FEB 13 2004

DOCKETED BY	
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ARIZONA CORPORATION COMMISSION
DOCUMENT CONTROL

2004 FEB 13 P 3:38

RECEIVED

☐ Your letter regarding the Arizona Public Service Company ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS rate application.

☐ The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

☐ Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

the consumer.

☐ Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

☐☐☐☐☐ Sincerely,

☐☐☐☐☐ Carmen Madrid
☐☐☐☐☐ Public Utilities Consumer Analyst
☐☐☐☐☐ Utilities Division

Date Completed: 2/13/2004

Opinion **No.** 2004 - 32865

RECEIVED

FEB 10 2004

✓ CORPORATION COMMISSIO
DIRECTOR OF UTILITIES

Arizona Corporation Commission
1200 West Washington Street
Phoenix
AZ 85007

Feb. 09, 2004
502 E. Villa Theresa Dr
Phoenix
AZ 85022-1049

To Commission Members,

I am submitting my objections to the rate proposal that Arizona Public Service is requesting, now before you for consideration.

I am a 75 year old Senior Citizen on a SS fixed income, am unable to pay more for electricity. Every dollar increase in electric, water/rubbish etc, it only means less for food and other necessities.

There are many new smaller electric plants being built, but what is happening, is that the big boys buying them up and keeping them idle, and not having the new plants produce more and cheaper electricity.

Give that 10% as a decrease to the paying customers and APS would still be having a required profit as mandated by the Wall Street Money grabbers.

Sincerely,


Harold D. Grabman